



This is to certify that the IT Service Management System of:

**NGEN, LLC**

10003 Derekwood Lane, Suite 201  
Lanham MD 20706  
United States of America

applicable to:

**Technology Consulting and Managed IT Services delivered to federal, state and local government as well as educational, Health Care institutions and commercial sector.**

has been assessed and approved by National Quality Assurance, U.S.A., against the provisions of:

**ISO/IEC 20000-1:2018**

This registration is subject to the company maintaining an IT Service Management System, to the above standard, which will be monitored by NQA.

For and on behalf of NQA, USA



Certificate Number: 17808  
EAC Code: 33, 35  
Certified Since: June 27, 2019  
Valid Until: June 26, 2025  
Reissued: January 22, 2025  
Cycle Issued: June 27, 2022