nca global assurance

This is to certify that the IT Service Management System of:

NGEN, LLC

10003 Derekwood Lane, Suite 201 Lanham MD 20706 United States of America

applicable to:

Technology Consulting and Managed IT Services delivered to federal, state and local government as well as educational, Health Care institutions and commercial sector.

has been assessed and approved by National Quality Assurance, U.S.A., against the provisions of:

ISO/IEC 20000-1:2018

This registration is subject to the company maintaining an IT Service Management System, to the above standard, which will be monitored by NQA.

For and on behalf of NQA, USA



Certificate Number: 17808 EAC Code: 33, 35 Certified Since: June 27, 2019 Valid Until: June 26, 2025 Reissued: January 22, 2025 Cycle Issued: June 27, 2022

Page 1 of 1

This approval is subject to the company maintaining its system to the required standard, which will be monitored by NQA, USA, 289 Great Road, Suite 105, Acton, MA 01720, an accredited organization under the ANSI National Accreditation Board.